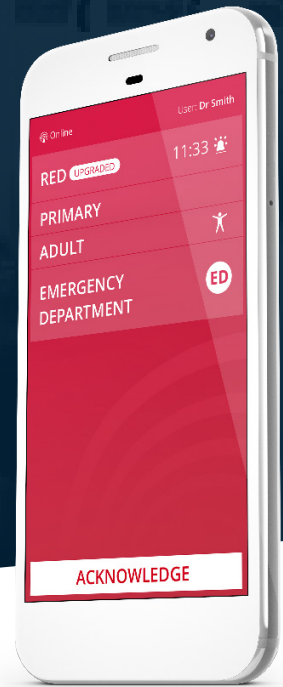


# Emergency Paging

*Rapidly assemble trauma teams in response to any situation.*

Emergency Paging helps organisations coordinate a rapid response to any situation, with real-time mobile alerts and feedback options providing constant workforce visibility.



## Why Choose Emergency Paging?

In emergency situations, it is vital for clinical and trauma teams to communicate quickly and co-ordinate a clear, effective response. A high degree of uncertainty can lead to heightened clinical risk, including errors or slow service delivery.

Despite this, legacy pager networks - which have not adapted to adequately meet the needs of modern healthcare professionals - are still the dominant method of emergency trauma communication.

Emergency Paging is a modern, practical alternative that empowers clinicians with instant, detailed notifications - delivering key information such as severity, location and required action. Importantly, alerts are delivered and played regardless of native device settings such as volume, or lock screen state - ensuring clinical staff never miss as urgent notification.

Built for speed and simplicity, alerts can be sent from the Emergency Paging dashboard in seconds. Simply select a trauma pathway, alert type, location and press send. It's that simple.

Once an incident has been created, it can be upgraded or downgraded with the tap of a button. Team members can be marked as in attendance once they have arrived, and flags can be used to indicate the presence of a stand-in.

Full, detailed records of incident creation and alert timestamps are available within the console, in addition to audit logs designed to support governance teams and clinical investigations.

## Core System Features

Every aspect of Intelligent Paging has been developed from the ground-up to meet the communication challenges of modern trauma teams & clinical staff.



### Persistent Notifications

Persistent notifications demand immediate attention from recipients, reducing clinical acknowledgement & response times.



### Instant Frontline Responses

Acknowledgement and response options enable recipients to mark whether or not they are in a position to attend incidents.



### Incident Severity Management

Trigger relevant trauma pathways based on incident severity and instantly upgrade or downgrade alerts with a single tap.



### Detailed Audit Logs

Full audit logs are available to support governance teams, including alert timestamps and details of call activation.



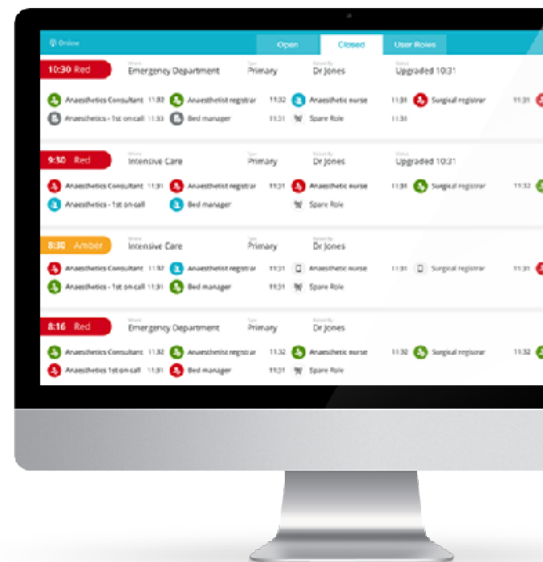
### Real-Time Intelligence

Responses are presented in a real-time visual dashboard, providing an immediate overview of every single recipient.

# Robust Alert Management

In emergency situations, a clear overview of the situation and an accurate estimation of response time is vital. In addition to the mobile receiver app for clinical staff, Emergency Paging utilises a robust, reliable alert management console. From this console, urgent notifications can be broadcast to an on-call or standby trauma team in real-time.

Responses and delivery statuses are recorded and displayed on a single dashboard - including timestamps for transmission, receipt and response. Flags can be used to mark attendance or the presence of a stand-in. Once incidents have been closed, full audit logs can be accessed by governance teams to support clinical investigations.



## Frontline Trauma Teams

Persistent notifications ensure emergency department staff never miss urgent, time-sensitive alerts. By delivering comprehensive information, Emergency Paging enables users to make rapid decisions and respond to incidents from anywhere, at anytime.



## Senior Management & Directors

By introducing Emergency Paging, communication workflows can be significantly streamlined across emergency departments. In addition, clinical risk can be substantially reduced, whilst increasing patient flow and improving A&E waiting times.



## Informatics Departments

By replacing ageing pager technology, informatics professionals can not only recognise significant functionality upgrades, but achieve significant financial savings - including reductions in hardware and network maintenance costs.

## Intelligence from the Frontline

With Emergency Paging, users can broadcast real-time alerts to trauma teams and monitor attendee responses on a live console dashboard, allowing accurate management of any developing situation.

This information provides total incident visibility to all clinicians, enabling at-a-glance analysis of who's received alerts, and which staff are attending, ensuring on-call clinical specialists are only contacted when necessary.




## Instantly Raise the Alarm

Ensure trauma teams are aware of emergency incidents as they occur and streamline emergency department workflows. Deliver clinical incident details to care teams and collate attendee information in real-time.

Alerts are delivered as persistent notifications which can override device lock and mute settings. This ensures important messages are always delivered. Subsequent alerts are delivered in the same format, so that frontline staff are continuously informed of new incident developments.

## Get in Touch

W: [www.commontime.com](http://www.commontime.com)  
E: [info@commontime.com](mailto:info@commontime.com)  
T: 0845 009 0028

 @CommonTime  
 /company/commontime  
 /+commontimedev

